



TechShield gives you malware and virus protection on up to 5 computers and 5 devices, a password manager, and 50GB of cloud storage.



VIBRANT Premium Protection expands your cloud storage to 250GB, adds identity theft protection and remote tech support for all your Wi-Fi connected devices.

Features	TechShield	VIBRANT Premium Protection
Web security and anti-malware (SecureIT)	•	•
Anti-theft for phone and tablet (SecureIT)	•	•
Anti-phishing (SecureIT)	•	•
Firewall protection (SecureIT)	•	•
Ransomware scanning and removal (SecureIT)	•	•
Parental controls (SecureIT)	•	•
Behavior-based scanning and quarantine (SecureIT)	•	•
Bloatware removal tool (SecureIT)	•	•
50GB file backup (FileHopper)	•	•
Password manager (PasswordGenie)	•	•
Unlimited virus removals (SecureIT)	•	•
24/7/365 product support (SecureIT, PasswordGenie, FileHopper)	•	•
Increase cloud storage to 250GB total (FileHopper)		•
Individual identity theft protection (PersonaDefender)		•
Financial and dark web monitoring (PersonaDefender)		•
Lost wallet assistance (PersonaDefender)		•
Guaranteed restoration services and \$25k ID theft insurance		•
TotalTech Premium Support** (\$9.99/mo. value)		•
Total Value	\$7.99/mo.	\$22.98/mo.
Your Cost	FREE w/Residential packages above base packages \$5.99/mo.* w/Residential base packages	\$10.00/mo.*
Upgrade PersonaDefender to Family Protection	N/A	\$3.99/mo.*

*All plans are annual, billed per month. Not available with Business Packages.

**See reverse side for TotalTech Premium Support Features



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Get premium remote tech support 24/7/365 included VIBRANT Premium Protection!

You can also get remote tech support on a per-incident price below.

SUPPORT TYPE	Per Incident Price	Description of Support
Connect Device to Network	\$39.95	Connect supported device to home/wireless network; educate on how to pair device with Wi-Fi or home networks.
Performance Tune-up/Optimization	\$49.95	Perform necessary clean-up to bring machine back to optimum performance; defrag device; battery optimization.
Virus & Spyware Removal	\$99.95	Remove infected files, processes and malicious programs; validate anti-virus software is installed, up-to-date and functioning properly.
E-mail Support	\$49.95	Install and setup e-mail program; instruct on use and e-mail archiving and clean-up, troubleshoot e-mail difficulties. (limited webmail support)
Software Install	\$39.95	Fully install and test desired software.
Security Software Install & Config	\$49.95	Install software and configure user settings for optimum performance; assist with proper operation of software; give tips for safe browsing.
Software or System Repair	\$49.95 or \$99.95	Repair operating system (OS) error messages, software updates, OS updates or general PC and browser issues for supported device.
PC/Mac Setup Assistance	\$79.00	Provide instruction on proper setup of PC or Mac; assist setting up user profile; help connect to home network.
Smart Phone/Tablet Quick Start	\$49.95	Assist in connecting smart phone or tablet to PC or Mac; synch data with PC or previous device; setup and test e-mail account; educate on use.
MP3/Audio Setup & Sync	\$49.95	Install required software for operation of audio device; provide training on synching device.
Printer Setup & Config	\$49.95	Assist in connecting printer hardware to network or PC or Mac; install necessary printer software or drivers; perform functionality tests.
Camera/Consumer Electronic Setup	\$49.95	Install required software; synch any existing data on the device and load onto PC/Mac; provide training on data location and synching.
Home/Wireless Network Config	\$69.95	Provide instruction on setup of router; remotely connect to device and PC/Mac to ensure proper config of router, and other devices operating with router.
Home Electronics Setup & Config	\$49.95	Setup and configure home electronic devices; provide instruction on hardware setup.
Gaming Console Connection	\$39.95	Connect gaming device to existing network; configure device to communicate with router; educate on use.
Blu-Ray Connection	\$39.95	Assist in connecting Blu-ray player to existing network; configure device to communicate with router; educate on use.
Internet Ready Television	\$39.95	Assist in connecting Internet-ready TV to existing network; configure TV to communicate with router; educate on use.
All of the above and more is included with VIBRANT Premium Protection for just \$10/mo.! *		

Does not include support for smart home devices/appliances, wearables, connected autos, or security systems.

Not for business use. *Annual Plan billed at \$10/mo.

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